

Client Services

Material Aid - Maroondah

As details of services listed may vary from time to time it is recommended that you call before visiting.

North Ringwood Care:

Eligibility: Maroondah LGA but will assist people out of region.
Phone: 9876 5625
Address: Dickson Crescent, North Ringwood 3134
Hours: 10-1pm Mon - Fri
Service: Food Parcels, referrals to other services, Centrelink enquires, fresh food, vegetables and meat.

Maroondah Citizens Advice Bureau Croydon:

Eligibility: Resident of Croydon Area. Clients can only receive help from either Ringwood or Croydon CABS, not both places, once a month.
Phone: 9725 7920
Address: 214 Mt Dandenong Rd, Croydon
Hours: 9:30-1pm Mon & Wed. 9:30-4pm Friday
Service: Referral & Info, assistance with tax returns, food parcels, Met Tickets if available, Christmas hampers and toys, referrals to financial counselling.

Maroondah Citizens Advice Bureau Ringwood:

Eligibility: Resident of Ringwood Area. Clients can only receive help from either Ringwood or Croydon CABS, not both places, once a month.
Phone: 9870 3233
Address: 4 Melbourne St, Ringwood
Hours: 9:30 – 4pm Mon - Fri
Service: Referral & Info, assistance with tax returns, food vouchers, food parcels, travel money, Christmas hampers and toys, financial counselling by appointment. JP available on Thu.

Heathmont Inter Church Help (H.I.C.H):

Eligibility: Residents of Heathmont, Ringwood, Croydon, Part of Bayswater Dorset Rd, Boronia Rd, Heatherdale Rd going up to Warranwood.
Phone: 9720 6757
Address: 136 Canterbury Rd, Heathmont
Hours: Mon 10-3pm, Tue, Wed, Fri 12 – 3pm.
Service: Food parcels, food vouchers for fruit & veg, some pharmaceuticals, baby formula. Phone cards and met tickets. Can only assist 1 in each 2 month period.

St Vincent de Paul Ringwood:

Eligibility: Resident of Ringwood, Croydon, Mitcham, Bayswater, Ferntree Gully, Kilsyth, Donvale, Vermont, Mt Evelyn. Ring for appointment, clients are then assessed in their own homes by a volunteer.

Phone: 9870 9124

Address: Do home visits.

Hours: 9:30 – 5pm Mon - Fri

Service: Food parcels, second hand clothing & Furniture.

St Vincent de Paul Croydon:

Eligibility: Resident of Croydon, Montrose, Nth Croydon, Kilsyth

Phone: 9723 4116

Address: Do home visits.

Hours: 10 – 4pm Mon - Fri

Service: Food parcels, second hand clothing & Furniture.

Salvation Army Ringwood:

Eligibility: Resident of Ringwood, Ringwood East, Ringwood Nth, Croydon, Croydon Sth, Croydon Hills, Wantinra, Heathmont, Wonga Park, Warrandyte, Warrandyte Sth, Warrenwood, Bayswater, Bayswater Nth.

Phone: 9879 2894

Address: 47 Wantirna Rd, Ringwood

Hours: 10 – 2pm Mon & Wed

Service: Food vouchers, food parcels, clothing, furniture, Telstra vouchers (Landline only once a year), advocacy, referrals, financial assistance, counselling and support services, rent, prescriptions, bills, clothing.

Truth & Liberation Concern:

Eligibility: Will help anyone- don't have to have healthcare card.

Phone: 9729 6555

Address: 265 Canterbury Rd, Bayswater

Hours: 9:30 -4:30pm Mon & Wed

Service: Food Parcels, individual & family counselling.

A Helping Hand- Uniting Church Croydon:

Eligibility: Maroondah LGA

Phone: 9725 1115

Address: Corner Mt Dandenong Rd & Mountain View Rd, Croydon

Hours: 9.30-12.00pm Mon-Fri

Service: Food Parcels, Vouchers \$5.00-\$20.00, Petrol Vouchers (in Medical Emergency)

Wesley Community Centre

Eligibility: Homeless, strong links to the Eastern Region, need to attend face-to-face assessment. Must live in city of Maroondah.

Phone: **8870 4000**

Address: 297a Maroondah Hwy, Ringwood, opposite Ringwood Lake.

Hours: 9.00-5.00 Mon-Fri for appointments. Telephone service after 5pm until 10pm weekdays and on public holidays and weekends.

Services: Food parcels (Must be a current client), emergency housing, limited funds for travel and food vouchers. Shower, Laundry and mailing facilities.