

Client Services

## **Material Aid - Monash**

As details of services listed may vary from time to time it is recommended that you call before visiting.

## **Monash – Waverley Community Info & Support Centre:**

**Eligibility:** Resident of Monash & Waverley  
**Phone:** **9807 5996**  
**Fax:** **98070278**  
**Address:** 6 Holskamp St, Mt. Waverley (Benevolent staff now on site)  
**Hours:** 9:30 – 3:30pm Mon - Fri  
**Service:** Bread, Food parcels, travel tickets, referral to benevolent society for food vouchers or other assistance, referral to other Monash services that best suit your needs.

## **Monash Youth Family Services:**

**Eligibility:** Resident of Monash  
**Phone:** **9561 7359**  
**Address:** 14 Bogong Ave, Glen Waverley (near Glen Waverley Station.)  
**Hours:** 9-5 Mon - Fri  
**Service:** Individual/Family Counselling and Support, School based programs, Recreational Program in Ashwood, Young Mum's Group, School Holiday Program for Primary School children, Information, referrals and many support and active groups.

## **Salvation Army Waverley Temple:**

**Eligibility:** Ashwood, Burwood East, Wantirna Sth, Wheelers Hill, Mulgrave, Vermont Sth, Glen Waverley, Mt Waverley  
**Phone:** **9887 9515**  
**Address:** 958 High St Road(cnr Kristen Close), Glen Waverley.  
**Hours:** Monday, Wednesday and Friday 1-3pm  
**Service:** Food vouchers, op shop vouchers. Sally's lunch 12.00pm Friday's. Positive lifestyle groups and community support.

## **Monash- Christian Church Mulgrave Food Bank:**

**Eligibility:** Anyone with Health Care Card  
**Phone:** **9562 5599**  
**Address:** 19 McDonalds Lane, Mulgrave  
**Hours:** Thursdays by appointment only 12:30-2pm  
**Service:** Packaged & tinned Food as well as Bread, Fruit & Vegetables.

## **Anglicare Victoria- Dixon House Clayton:**

**Eligibility:** 3166, 3167, 3168, 3169 Must have HCC or Pension Card  
**Phone:** 9543 8911  
**Address:** 2 Dixon St, Clayton, next door to Monash Medical Centre  
**Hours:** Wed 10-12pm, 1-3pm and Thurs-Fri 11-12pm, 1-3pm  
**Service:** Drop in service for food parcels, assessment made and help given according to need and dependent upon funding. Adult education English, Art and Craft, Computer classes. Seniors fitness group for women. Wednesdays 12pm Lunch for gold coin donation.

## **Syndal Baptist Church Food Bank:**

**Eligibility:** Resident of Monash  
**Phone:** 9803 9144  
**Address:** 4 Tricks Ct, Glen Waverley  
**Hours:** 10-3pm by appointment on Tuesdays.  
**Service:** By interview have fresh fruits, vegies, clothes & household items.

## **Monash Oakleigh Community Info & Support:**

**Eligibility:** Resident of Oakleigh/ Clayton Areas and around Chadstone & Malvern. Ring first with your street name and number to make an appointment.  
**Phone:** 9568 4533  
**Address:** 25 Downing St, Oakleigh  
**Hours:** Mon – Fri  
**Service:** Counselling (need to make appointment with Wavcare), food vouchers, food parcels, tax help, referrals for a JP, op shop.

## **Benevolent Society:**

**Eligibility:** Greater Dandenong, Keysborough, Noble Park.  
**Phone:** 9793 3736  
**Address:** Shop 5, 305 Thomas St Dandenong  
**Hours:** 9-3pm Mon –Thurs. Closes at 2pm Fri.  
**Service:** clothing, furniture, material aid, blankets, food, food vouchers (not always available).

## **St Vincent de Paul Oakleigh:**

**Eligibility:** Resident of Oakleigh and surrounding areas  
**Phone:** 9568 1034  
**Address:** Do home visits to clients.  
**Hours:** 9-3pm Monday-Saturday  
**Service:** Welfare Services have to go through a Central Welfare Call Centre after 10am 1300 305 366

## **Child & Family Care Network:**

**Eligibility:** Ashburton, Bentleigh East, Clayton, Jordanville, Mt Waverley, Oakleigh, Oakleigh South, Notting Hill, Huntingdale  
**Phone:** **8562 5100 Fax: 95606316**  
**Address:** 583 Ferntree Gully Rd, Glen Waverley 3150  
**Hours:** 9-4:30pm  
**Service:** Food vouchers, bill payments, material aid, clothing, furniture, nappies, toys, advocacy & referral.

## **SHIFT:**

**Eligibility:** Glen Waverley, Mt Waverley, Mulgrave  
**Phone:** **9802 7788**  
**Address:** 31 Hardener Road, Mt Waverley 3149  
**Hours:** 9-4:00pm Mon-Thur  
**Service:** financial assistance towards overdue utilities & medical costs

## **Salvation Army (Clayton):**

**Eligibility:** Noble Park, Springvale, Keysborough, Clayton, Oakleigh, Chadstone, Bentleigh  
**Phone:** **9544 4504**  
**Address:** 378 Houghton Road, Clayton or 14a Leonard Drive, Noble Park  
**Hours:** Mon – Thurs 10 – 12pm, Friday 9:30am – 3:30pm  
**Service:** Food vouchers, Travel tickets, petrol vouchers. Vouchers for clothing and furniture. Scripts Fridays only.

## **Salvation Army Family Store (Oakleigh):**

**Eligibility:** Springvale (City of Dandenong)  
**Phone:** **9563 0786**  
**Address:** 378 50 Atherton Road, Oakleigh  
**Hours:** Tuesday till Friday 10am till 1pm  
**Service:** Food Hampers, furniture, clothing, assistance with educational expenses during the Jan-Feb period. Phone Vouchers (When available), from July onwards value of up to \$100.

## **Salvation Army Family Store (Noble Park):**

**Eligibility:** Noble Park Area  
**Phone:** **9548 2470**  
**Address:** 378 50 Atherton Road, Oakleigh  
**Hours:** Monday/Wednesday/Friday 10am – 2pm  
**Service:** Food Hampers, furniture, clothing, assistance with educational expenses during the Jan-Feb period. Phone Vouchers When available.

## **Springvale Community Aid & Services:**

**Eligibility:** Greater Dandenong & Clayton

**Phone:** 9546 5255

**Address:** 5 Osborne Avenue, Springvale

**Hours:** Mon – Fri 9-5pm Wed 1-5pm

**Service:** Food Vouchers, travel tickets & financial counselling, referrals and advocacy.

## **St Vincent De Paul Springvale:**

**Eligibility:** Springvale

**Phone:** 1300 305 330

**Address:** Not available (home visits).

**Hours:** Mon – Fri 9-4pm Saturday 9-12noon

**Service:** Food Vouchers, clothing and furniture.