

## Client Services

### **Material Aid - Shire of Yarra Ranges**

As details of services listed may vary from time to time it is recommended that you call before visiting.

### **Lilydale Community Information Centre:**

**Eligibility:** Living in the 3116, 3137(except Kilsyth Sth), 3138, 3139, 3140, 3765, 3766, 3767, 3770, 3788, 3793, 3795, 3796, and at intervals of 3 months.

**Phone:** 9735 1311

**Address:** 214 Main St, Lilydale (cnr Clarke St.)

**Hours:** 10-3pm Mon-Fri.

**Service:** Food vouchers, food hampers, information and referrals, legal advice.

### **Anglicare Family Services Yarra Ranges:**

**Eligibility:** Families that are residents of Old Shire Lilydale.

**Phone:** 9735 4188

**Address:** 47-51 Castella st, Lilydale.

**Hours:** Food relief 9:30 – 3:30pm Mon-Fri, Office hours 9-5pm.

**Service:** Foster care, homeless support, disability, counselling, anger management, youth support, and many new programs, ring for other support.

### **St Vincent de Paul Lilydale:**

**Eligibility:** Living in the Lilydale area. Clients are assessed by attending three interviews.

**Phone:** 9735 4916

**Address:** 250 Main St, Lilydale.

**Hours:** 9-4pm Mon-Fri, 10-1:30pm Sat

**Service:** Second hand clothing, furniture, food hampers.

### **St Vincent de Paul Warburton:**

**Eligibility:** Living in Warburton, Millgrove, Yarra Junction, Powel Town, Launching Place, McKenzies Creek. Clients are assessed by attending three interviews.

**Phone:** 5966 2036

**Address:** 3379 Warburton Hwy (on left as coming into town)

**Hours:** 9-4pm Mon-Fri, 10-1:30pm Sat

**Service:** Second hand clothing, furniture, food hampers, books, food vouchers, bus tickets, petrol vouchers, assistance with bills.

## **Valley Christian Fellowship Woori Yallock:**

**Eligibility:** Resident of Woori Yallock & District.  
**Phone:** 5961 5532  
**Address:** 10 Lyster rd, Woori Yallock.  
**Hours:** 9-12pm Mon - Fri  
**Service:** Food parcels and financial counselling ring Thu/Fri. Looking to expand services.

## **Lilydale Community Church (Vineyard):**

**Eligibility:** Shire of Lilydale.  
**Phone:** 9739 7945  
**Address:** 60 Cavehill Rd, Lilydale.  
**Hours:** 1-5pm Wed, 1-3pm Fri.  
**Service:** Free meal Wed evening, food parcels and general assistance.

## **Love in the Name of Christ (LINC):**

**Eligibility:** Yarra Ranges call to check eligibility of clients first  
**Phone:** 5967 2119  
**Address:** At rear of council offices in Yarra Junction opp Library  
**Hours:** Mon-Fri appointments between 10.00-12.00pm.  
**Service:** Food vouchers, food parcels, petrol vouchers, chemist vouchers.

## **Salvation Army- Mooroolbark:**

**Eligibility:** Mooroolbark residents.  
**Phone:** 9727 4777  
**Hours:** Mon, Wed, Fri 1-3pm  
**Service:** Clothing, Furniture, House Ware.

## **Ranges Community Health Services:**

**Eligibility:** Residents of Dandenong Ranges.  
**Phone:** 9739 4577 & Lilydale Office 9739 4577  
**Address:** 1624 Burwood Hwy, Belgrave (near Cameo theatre in Main Street)  
**Hours:** 8:30 – 5pm Mon - Fri  
**Service:** Regularly new services, classes, etc. Please call for services. Some services that are offered: Community information & referral, no interest loans, health services free to 12-28 year olds includes doctors, health nurse, dental, counsellors, occupational therapy, podiatry, physio.

**Website:** [www.rangeschs.org.au](http://www.rangeschs.org.au)

## **Healesville Inter Church Community Care:**

**Eligibility:** Yarra Glen District  
**Phone:** 5965 3525 – To make an appointment  
5965 3529 – General Enquiries & Emergency relief assistance  
**Address:** Community Annex, 231 Maroondah Hwy, Healsville  
**Hours:** Mon – Thur 9:30 – 3:30 By appointment only Fridays 9:30 – 12:30  
**Service:** General Emergency relief, food parcels, food vouchers, MET travel tickets, chemist expenses, clothing, shoes, emergency transport.

## **Salvation Army (Mooroolbark):**

**Eligibility:** Call & check if client resides in correct postcode.  
**Phone:** 9727 4777  
**Address:** 88 Brice Ave Mooroolbark  
**Hours:** Mon 10am-2:30pm Wed 1pm – 3pm  
**Service:** Food Vouchers, Food parcels, Telstra Bills, Clothing Vouchers

## **Anglicare Family Services- Yarra Ranges:**

**Eligibility:** Residents of Lilydale  
**Phone:** 9735 4188  
**Address:** 47-51 Castella St, Lilydale  
**Hours:** 9.30am-3.00pm Mon-Fri for material aid  
**Service:** Material aid, Financial Counselling  
Programs includes Family support service, Counselling, Drug and Alcohol, Men's violence and kids in care.

## **Dandenong Ranges Emergency Relief Service Inc.:**

**Eligibility:** Residents of Dandenong Ranges  
**Phone:** 9754 7777  
**Address:** 1632 Burwood Highway, Belgrave  
**Hours:** 9am-12.30pm Mon-Fri  
**Service:** Emergency Aid such as met cards, payment of small essential bills, repairs / replacement of household goods, food vouchers, clothing, payment of prescriptions.